Locking Refrigerators 2.3. & 5.2 cu. ft (#18747-18748)

Owner's Guide

PREMIERE UNDERCOUNTER FREE STANDING REFRIGERATORS 18747 & 18748

OWNER'S INSTRUCTIONS

This manual describes how to operate and care for your appliance to get the best, most efficient, performance.

READ THIS BOOK!

Note to Customer:

This merchandise was carefully packed and thoroughly inspected before leaving our plant. Responsibility for its safe delivery was assumed by the carrier upon acceptance of the shipment. As directed on the side of your packing carton, claims for loss or damage sustained in transit must be made on the carrier as follows:

- A.) Visible Loss, Damage, Shortage External Evidence of Loss or Damage: This type of damage <u>must</u> be noted on the freight bill and acknowledged by the carrier's agent (driver) at time of delivery. Make sure you get a signed copy. Send a written request for an inspection to the carrier.
- B.) **Concealed Damage**: This type of damage may not be discovered until the unit is being unpacked. When concealed damage is discovered, stop unpacking immediately and contact the carrier immediately to report the claim and request an inspection. This should be done as soon as possible and, in any case, must be done within 15 days or receiving the merchandise. If at all possible, do not move the item and save all packaging material for carrier's inspection.
- C.) FAILURE TO FOLLOW THESE INSTRUCTIONS MAY RESULT IN THE CARRIER REFUSING TO HONOR YOUR COMPANY'S CLAIM. UNDER NO CIRCUMSTANCES SHOULD THE MERCHANDISE BE RETURNED TO THE MANUFACTURER. NO RETURNS WILL BE ACCEPTED WITHOUT PRIOR AUTHORIZATION.

Locking Refrigerators 2.3. & 5.2 cu. ft (#18747-18748)

TABLE OF CONTENTS

RECEIVING
INSTALLATION
TEMPERATURE CONTROL
REFRIGERATOR OPERATION
QUICK TROUBLESHOOTING GUIDE
MAINTENANCE AND CLEANING1
PRODUCT WARRANTY INFORMATION12
BEFORE CALLING THE MANUFACTURER'S TECHNICAL SERVICE DEPARTMENT, please have the unit's model and serial number ready as well as the problem description. The model and serial number is located on the serial tag which can be found on the interior left OR right upper wall of the unit.
For convenience, you may want to record the following information here for easy access in the future.
Model number:
Serial number:
Date of delivery

Locking Refrigerators 2.3. & 5.2 cu. ft (#18747-18748)

RECEIVING

Your unit was built, packaged, and inspected with extreme care. We shipped it to you using carriers we trust with a proven track record of careful handling, good customer service, and on time delivery. Unfortunately, regardless of all of these efforts sometimes accidents happen and occasionally those accidents result in shipping damage. When the carrier picked up the merchandise from us, they assumed responsibility for its condition en route to you. Thus, any claims for shipping damage must be filed with the carrier. Like anybody else, carriers don't like to pay out on insurance claims, so their claims procedures and requirements are very

restrictive. You should consult the carrier's website for their specific claims procedures. You

should also know that time is of the essence.

There are two general types of shipping damage. The first is <u>visible damage</u>. This type of damage includes visible loss, damage, shortage or any external evidence of loss or damage that is visible at time of delivery. This type of damage must be noted in detail on your delivery receipt. Make sure the driver signs and dates the delivery receipt, acknowledging the damage. This has to happen at the time of delivery or it won't happen at all. Keep a copy for your records and send another to the carrier's damage claims department along with a formal request for an inspection report. Follow up with a phone call. Their contact information can be

found on the carrier's web site.

The second type of shipping damage is <u>concealed damage</u>. This type of damage will probably not be apparent at time of delivery and may not be discovered until unpacking and inspecting the unit. Remember, time is of the essence here. You should unpack and inspect the unit as soon as possible. Each day that passes reduces the likelihood that the carrier will pay the claim. As soon as the concealed damage is discovered, stop unpacking and retain all packing materials. Contact the carrier by phone to report the claim. Note the date and time and person you spoke with. Get a claim number. Follow up with a written letter referencing the claim number and including a formal request for an inspection. Again, consult the carrier's

website for specific claim instructions and follow them precisely.

AS STATED ABOVE, THE CARRIER IS YOUR SOLE SOURCE FOR SATISFACTION OF A DAMAGE CLAIM. UNDER NO CIRCUMSTANCES SHOULD THE MERCHANDISE BE RETURNED TO THE MANUFACTURER. NO RETURNS WILL BE ACCEPTED WITHOUT PRIOR AUTHORIZATION.

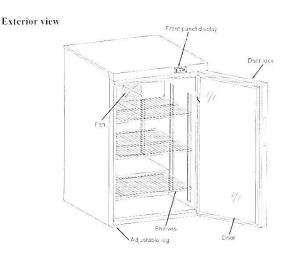
Call Free 1.800.848.1633 • Fax Free 1.800.447.2923
Web: GoHCL.com • Email: hcl@GoHCL.com

Locking Refrigerators 2.3. & 5.2 cu. ft (#18747-18748)

INSTALLATION INSTRUCTIONS

UNCRATING

Move your refrigerator as close to the final location as possible before unpacking. Remove the carton and the styrofoam strips. The location should be as close as possible to the power outlet so no extension cord is needed. This unit requires a minimum of 4 inches of air flow space in back and 3 inches on the sides and back.



LEVELING

You can level your unit with the screw-type adjustable leveling legs on the front corners of the unit. Turn counterclockwise to raise the corner; turn clockwise to lower it. Leveling legs are required in front only. Unit may have a slight tilt from front to back. This is acceptable and is recommended on this unit.

POWER SOURCE

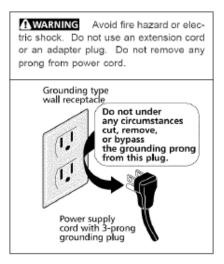


Never plug in more than one unit per electrical outlet.

The supply circuit to this cabinet must conform to all National and Local Electrical Codes. Consult the cabinet Serial-Data plate for voltage, cycle, phase, and amp requirements before making connection. VOLTAGE SHOULD NOT VARY MORE THAN 5% FROM SERIAL PLATE RATINGS. A

separate circuit is

recommended to prevent possible loss of product due to over-loading or failure of other equipment on the same circuit. PROTECT THE CIRCUIT WITH A 20 AMP DELAY-TYPE FUSE OR CIRCUIT BREAKER. Do not use an extension cord. Be sure your unit is properly grounded. Use the 3-prong plug provided into a 3-prong grounded outlet. (Only this method complies with national electrical codes, local codes and ordinances.) Unless the above grounding method is followed, you are not protected against severe or lethal shock in the event of a short circuit of an electrical component or wiring of the unit.



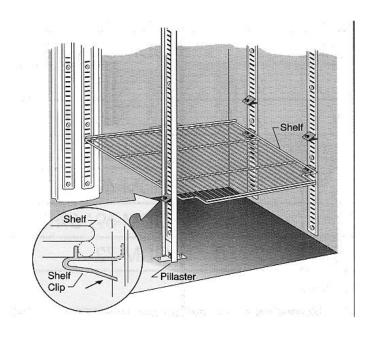
Locking Refrigerators 2.3. & 5.2 cu. ft (#18747-18748)

starting this new appliance, allow the cabinet to operate a minimum of four hours or until it has started cycling normally before placing product in the cabinet. The motor compressor may start and stop several times when the unit is first started or after defrosting, especially if the weather is very hot. This is normal. The motor compressor will cycle normally as soon as the excess heat has been removed.

Shelf Installation

Hook shelf clips onto pilaster strips (see Illustration). Position all four shelf clips equal in distance from the floor for flat shelves. Wire shelves are oriented so that cross support bars are facing down.

Place shelves on shelf clips making sure all corners are seated properly.



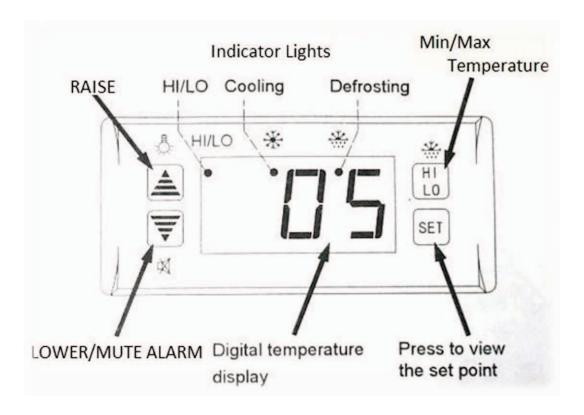
Locking Refrigerators 2.3. & 5.2 cu. ft (#18747-18748)

Temperature control

NOTE: This control is preset at the factory to provide the desired air and product temperatures inside of the unit and requires no further adjustment. Please contact the manufacturer's Technical Support Department before making any adjustments to determine if adjustment is necessary and, if so, to make sure it is performed properly.

The digital temperature controller is located on the front panel of the refrigerator. It normally displays the current temperature inside of the unit and has several additional functions including:

- Provide alarms when the temperature goes above or below the prescribed band.
- Maintain in memory the highest and lowest temperature recorded in the unit since the last time it was reset.
- Provide various buttons and display icons to show the current condition of the unit and to program a variety of functions including the control and alarm setpoints.



Locking Refrigerators 2.3. & 5.2 cu. ft (#18747-18748)

NORMAL MODE

In normal operation, the controller will display the current temperature inside the unit.

- The HI/LO icon indicates that the HI/LO setpoints are being displayed
- The Cooling icon indicates that the compressor is on, cooling the unit.
- The Defrosting icon indicates that the unit is in manual defrost.
- Pressing the "SET" button will display the low end setpoint of the control cycle. This is the temperature where the compressor will turn off. Pressing the RAISE or LOWER buttons while the SET temperature is displayed will cause the controller to raise or lower the SET temp.
- Pressing HI/LO will display the highest and lowest temperatures recorded since the last time the memory was reset. Press and hold HI/LO for 6 seconds to reset the memory.
- Pressing HI/LO and SET together for 6 seconds will place the unit in a defrost cycle for 25 minutes. Pressing HI/LO and SET together again for 6 seconds (or waiting 25 minutes) will take the unit out of the defrost cycle.

PROGRAM MODE

Note: Most of the functions in Program Mode are for factory use only and should not be adjusted. This procedure will show you how to adjust a few user adjustable settings.

<u>Differential temperature</u> - Press and hold SET for 6 seconds to enter Program Mode. Once "E1" is displayed, press SET twice more until "E3" is displayed. This is the temperature differential (DIFF) setpoint and sets the number of degrees above the SET temp when the compressor comes on and begins to cool the unit. So, SET temp + DIFF temp = COMPRESSOR ON temp .Use RAISE and LOWER to adjust the DIFF temp.

<u>Alarm Delay Time</u> - Press and hold SET for 6 seconds to enter Program Mode. Once "E1" is displayed, press SET 10 more times until "C4" is displayed. Use the RAISE and LOWER to adjust the alarm delay time from 0 to 60 minutes. The default is 10 minutes.

<u>Celsius vs. Fahrenheit display</u> – Press and hold SET for 6 seconds to enter Program Mode. Once "E1" is displayed, press SET 11 more times until "F_C" is displayed. Pressing the RAISE or LOWER arrow will toggle the setting between F for Fahrenheit and C for Celsius display.

Locking Refrigerators 2.3. & 5.2 cu. ft (#18747-18748)

Refrigerator Operation

After the unit is properly installed and power is applied, it will take some time before the system is cooled down to temperature and cycling normally. You should wait 8 hours on the first startup before beginning to add product to the unit. This ensures that the unit is installed and operating properly before being put into service. After this wait time, the unit should be cycling in the desired temperature band. The units are calibrated before leaving the factory, so no adjustment should be necessary.

Loading the units will again cause temperature to rise as the warmer product is introduced into the compartment. If a large amount of product is to be introduced, it is a good idea to do it in stages, allowing several hours between stages to allow temperature to stabilize again before introducing additional warm product. This will minimize the temperature transient while loading. Other tips for successful loading include:

- Leave about 2-3 inches of free space along the back and sides of the unit to allow for proper air flow and, therefore, more even cooling of the product.
- When loading the top shelf, avoid blocking the evaporator fan(s) (if installed). There should be at least 4 inches of clearance around the fan to allow proper air flow.
- Do not overload the unit. Maximum suggested load is about 75% of the chamber volume. Additionally, the load should be distributed evenly from top to bottom and side to side for best results.
- Minimize the time the door is open. On top of letting the cold air out, you are also letting warm, moist air in which can result in more condensation and/or frost in the unit.

Remember that the units are calibrated to the desired temperature band before leaving the factory. We also do extensive testing to ensure that these temperatures will result in product temperatures in the desired band. There should be no need to adjust the temperature control on these units, but if it is necessary, they can be adjusted using the electronic temperature control on the front of the unit.

It is STRONGLY RECOMMENDED that you contact the manufacturer's Technical Service Department prior to performing any temperature adjustments to ensure the adjustment is necessary and, if so, it is performed correctly.

Locking Refrigerators 2.3. & 5.2 cu. ft (#18747-18748)

Quick Troubleshooting Guide

Check these items before calling for service

PROBLEM:	POSSIBLE CAUSE / SOULTIONS:
Unit does not run	 Electrical circuit is not 110-120V 60Hz. The power cord is not plugged in. No power at electrical outlet. Check to make sure breaker is not tripped or fuse is not blown. Additionally, make sure unit is not plugged into a Ground Fault Circuit Interrupter (GFCI) type of outlet.
Unit does not maintain at the proper temperature	 Check the room temperature. We recommend the refrigerator or freezer should be placed in the air conditioned room between 65°F to 85°F. If the room temp is too warm, the refrigerator or freezer may not be able to maintain the interior temp at proper range. Door is not closed properly. Amount of stored product is overloaded. Product replacements are pushed against rear wall or interrupted the proper refrigerator air circulation. For the proper air circulation, place the products evenly on each shelf. Do not push against the refrigerator's rear or side walls. Evaporator is blocked by frost or ice. Remove the products, unplug the refrigerator or freezer power, and allow the unit to defrost. If the problem still exists, call for service.
Appliance runs too long	 Prolong door openings. Control set too cold. Room temperature is high which will make the unit work harder to keep cool.
Temperature of external wall surface is warm	 The exterior walls can be as much as 30 degrees warmer than room temperature due to the embedded condenser coils. This is normal when the unit is operating.
Compressor noises	 Check the unit level. Also ensure none of the pipes in the compressor area are touching each other or against the side. Compressor may be overheated. Please check the room temp and ensure the range is within 65°F to 85°F. A buzzing noise may indicate improper voltage to the compressor. Check supply voltage. If the problem still exists, call for service.

Locking Refrigerators 2.3. & 5.2 cu. ft (#18747-18748)

PROBLEM:	POSSIBLE CAUSE / SOULTIONS:		
Moisture collects inside	 Door gasket is not sealing properly. Check for debris, cracks, and items passing through door at the gasket. The refrigerator or freezer is facing a doorway or is underneath of air conditioning vent. Relocate the unit or redirect air vent. Too many door openings. Minimize time door is open. Hot, humid weather increases condensation. Make sure there is a water trap (U-shaped loop) in the drain tube near the compressor. This will "trap" a small amount of water in the loop and prevent air from entering the chamber through the tube. 		
Moisture collects on outside surface	Hot, humid weather increases condensation.As humidity decreases, moisture will disappear.		
The display shows "SO" and the compressor does not run	The temperature sensor is open. Call for service.		
The display shows "SC" and the compressor does not run	The temperature sensor is shorted. Call for service.		
The display shows "HH" and the compressor does not run	The ambient temperature is above 40C/104F. Stop using immediately.		
The display shows "LL" and the compressor does not run	The ambient temperature is below -40C/-40F. Stop using immediately.		

MOISTURE DURING THE SUMMER SEASON

The amount of moisture, condensation, or high humidity related issues increase during the summer and, in most cases, will self-resolve when the weather cools down. Please note a refrigeration system does NOT generate moisture or water but simply condenses the moisture that is already in the chamber. Keeping the unit in an air conditioned, low humidity space will resolve many issues. Other things you should check

- 1. Location of the refrigerator (See Quick Troubleshooting Guide above)
- 2. Door sealing and frequency of door opening event (See Quick Troubleshooting Guide above)
- 3. Make sure there is a water trap (U-shaped loop) in the drain tube near the end. This will "trap" a small amount of water in the loop and prevent air from entering the chamber through the tube.

BEFORE CALLING THE MANUFACTURER'S TECHNICAL SERVICE DEPARTMENT, please have the unit's model and serial number ready as well as the problem description. The model and serial number is located on the serial tag which can be found on the interior left upper wall of the unit.

Locking Refrigerators 2.3. & 5.2 cu. ft (#18747-18748)

Maintenance and Cleaning

These units require very little maintenance. They should be cleaned periodically to keep them running efficiently. Use the cleaning agents and suggestions below for best results.

CLEANING

PART	CLEANING AGENTS	TIPS AND PRECAUTIONS
Interior and Door Liners	Soap and water Baking soda and water	Use 2 tablespoons of baking soda in 1 quart of warm water Be sure to wring excess water out of sponge or cloth before cleaning around controls, light bulb or any electrical parts.
Glass Doors (if applicable)	Soap and water	Clean the glass with a mild detergent and water on a soft cloth or sponge. Rinse with water and wipe dry
Door Gaskets	Soap and water	Wipe gaskets and their seating surfaces with a clean soft cloth
Shelves	Soap and water	Do not wash removable shelves in dishwasher
Exterior and Handles	Soap and water Non Abrasive Glass Cleaner	Do not use commercial household cleaners, ammonia, or alcohol to clean handles Use a soft cloth to clean smooth handles Do not use a dry cloth to clean smooth handles